

CELTIC-NEXT Online Proposers Day 10th December 2019, via WebEx



Al Driven Expert Support System



Mehmet Y. Şimşek ysimsek@netrd.com.tr

Teaser



- Increase the efficiency of technical operations of large enterprises e.g. ISPs and TelCos
- Enable state of the art AI technologies to reduce the resolution time of the complicated and ordinary technical problems.
- Continously increase the efficiency via continously learning and increasing the accuracy of results of the Al system.
- Keep the expertise within the organization without depending on the experienced staff.

Organisation Profile

KANDY

Cloud based real



NetRD provides Research and Development solutions in next generation communication technologies for pioneering technology vendors across the globe, from backend to smart devices. The main research areas include Voice over Internet (VoIP), Unified Communications (UC), web based real-time communication (WebRTC) and moving telecommunications to the cloud.

Major Products

AS

Application

VoIP switch	Server	time communication platform
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Key Competences

Software Development	Software pathcing/upda ting
Systems integration and solution validation	DevOPs
Business Intelligence	Project/Program Management

NetRD in Numbers

300+	10
R&D Engineers	Among the World's top
	ten VoIP R&D LABs
1	45+
Turkey's	Years of R&D
Top one VoIP R&D LAB	experience (including
	Netas)
8+	%25
Average years of	MS and PHD degrees
experience / engineer	

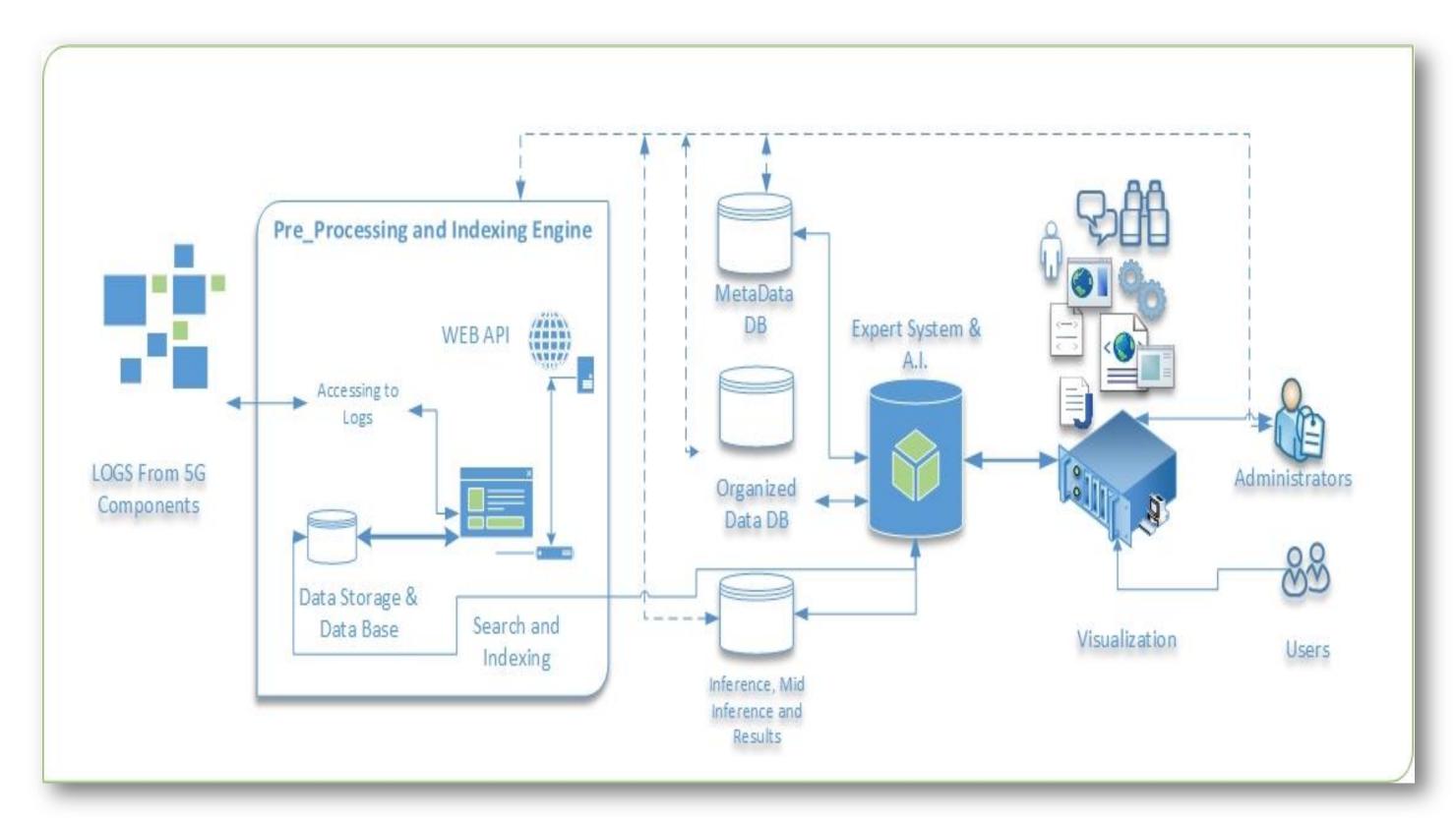
C20

Carrier grade

Proposal Introduction (1)



 An expert system running on the cloud, to let big enterprises imrove the efficiency of technical operations by providing them an Al based smart solution recommendations.



Proposal Introduction (2)

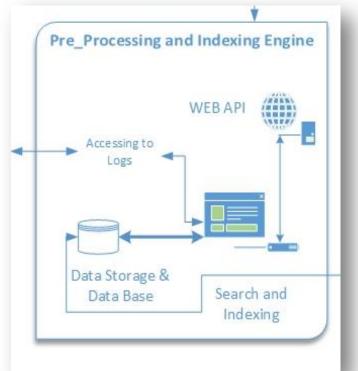


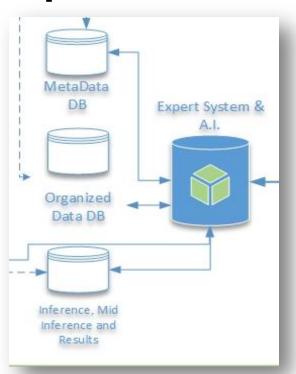
Technical challenges:

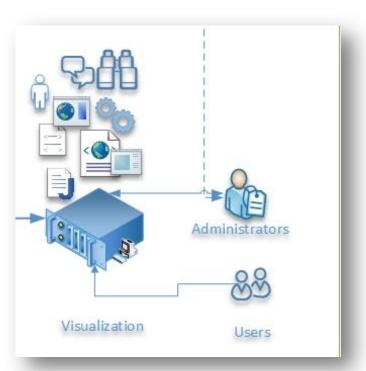
- -Combining and unifying of various big data sources
- -Developing self-learning and smart AI algorithms

Outcome & impacts:

- -Expert Support System (ESS) will be a SW running on the cloud and Organizations can get it as SaaS.
- -Organizations will increase the efficiency of their technical operations and decrease the dependency to the experienced staff.







Partners



Partner	Type	Role	Country
NetRD	Vendor	SW development, SW test, data provider	TR
NETAS	Systems Integrator	Cloud services, Systems integration	TR
	TelCo	Data provider and use case implementation	?
	ISP	Data provider and use case implementation	?
	University	Research/Develop on Al Algorithms	?
	University	Research/Develop on Heterogenous Big Data	?
	SME(s)	Expertise on Big data or AI	?

Contact Info



For more information and for interest to participate please contact:

Mehmet Y. Şimşek ysimsek@netrd.com.tr +902165225276 www.netrd.com.tr



Presentation available via:

